

Handout - Virtual Event, 24 March 2022

## How does flexible working impact inclusion, and what can we do about it?

## Key points & ideas for action:

- → There is no one size fits all working arrangement! Many employees are demanding more flexibility, especially younger demographics, and companies that aren't willing to adapt risk losing key talent.
  - ◆ Each function and team will have different needs when it comes to hybrid working, are your teams empowered to make the right call on what works for them?
- → Working remotely means the opportunity to balance home and work commitments, but it also encourages an 'always on' dynamic where team members find it hard to switch off.
  - ◆ Define the rules of engagement within your organisation, function or team. Whether that's banning WhatsApp messages after a certain time in the evening, or sending a late night email on a time delay so it's not received until the next morning
- → During the pandemic we learned to work in a completely different way overnight, and many organisations were much more flexible when working in 'crisis mode'. Not all of these changes are sustainable long-term, but we can't assume that we can return to business as usual.
  - ◆ Are we challenging limiting beliefs about how much flexibility Supply Chain teams can adopt?

## If you're interested in this topic and want to explore more...



→ Research from Deloitte:

- ◆ <u>Understanding the Pandemic's Impact on Working Women | Deloitte Global</u>
- ♦ Women @ Work: A Global Outlook | Deloitte Global
- → Is your return to office plan fit for purpose? click here
- → The hybrid model could create two fundamentally different employee experiences: click here
- → How does bias on age & looks drive decisions at work: click here



- → Amazing If on 'How to approach Hybrid working' (with Dr. Tomas Chamorro Prezumic): click here
- → Freakonomics on 'The pandemic as a social experiment' measuring the impact of hybrid working on productivity and flexibility: click <a href="here">here</a>

Listen