

How did you join the Supply Chain arena?

I started my career at L’Oreal UK on their graduate management training scheme, with visions of a glamorous career in sales and marketing. My first rotation role was logistics and alas my analysis skills were better than my sales patter, so roles came thick and fast in supply chain after that!

The problem-solving and business improvement aspects inspired me, so I moved into consulting – first at KPMG in Australia then South Africa. I went from lipsticks to iron ore. The glamour was certainly lacking, but the practical challenges were no less fascinating.

With over 20 years of consulting experience now, I have an amazing diversity of clients, but the supply chain fundamentals are the same in terms of the plan-source-make-deliver cycle, and helping clients get products to market, balancing service, cost and quality.

Which statement motivates or inspires you?

"Taking initiative pays off. It is hard to visualize someone as a leader if she is always waiting to be told what to do." – Sheryl Sandberg



Deloitte.



**Angela Bowden, Supply Chain Partner,
Consumer Industry**

What are you passionate about in SC?

- Supply chains are extremely practical: everything contributes to getting a product from A to B
- The basic practicalities do not change, but the services and tools continually evolve and it's exciting keeping up. E.g.:
 - New digital solutions, such as tools for planning, blockchain, temperature control, tracking, security, etc. Autonomous Supply Chains and Digital Supply Networks are particularly interesting right now
 - Online shopping - how to meet the high consumer expectations for deliver/return
 - Clients increasingly rely on complex networks of 3rd parties to bring products to market, which creates a need for new skills, commercial acumen and risk management in supply chain teams
- Every assignment is different and I still relish the problem solving, helping clients to drive a step-change in performance and cost, bringing best practice insights and even ideas from different industries